

# Important

---

Only **new customers** and **preselected existing customers** may upgrade to v5.

If you are **not sure** whether your organization has been elected for v5, **stay on v4** and confirm with support before V5 deployment:

We're still testing data migration path for **existing customers** and moving to V5 too early might result in unexpected / **unsupported** consequences: Do **NOT** upgrade to V4 - V5 without approval first.

## Version 4

For more information, please refer to:

[Release Notes](#)

[Deployment Guide](#)

This process hasn't changed recently for existing customers on v4.

## Version 5

For more information, please refer to:

[Version 5](#)

[Release Notes](#)

[Deployment Guide](#)

[Upgrade Guide](#)